

PRESS RELEASE

Tetra Pak wins fifth consecutive Kepner-Tregoe Excellence Award for Service Operations

Award recognizes Tetra Pak's ongoing commitment to helping food and beverage producers improve operational performance through structured problem solving and continuous improvement

Princeton, New Jersey, USA, 2 September 2026 – Tetra Pak has received the Kepner-Tregoe (KT) Excellence Award for Service Operations for the fifth consecutive year, recognizing its continued leadership in helping food and beverage producers improve operational performance and resilience.

The award recognizes Tetra Pak Services, which helps food and beverage producers achieve tangible improvements in productivity, equipment reliability and resource efficiency. By combining expert consulting, advanced digital solutions, predictive maintenance, workforce capability development and tailored service agreements, Tetra Pak helps food and beverage producers reduce unplanned downtime, optimize operations and make more efficient use of energy, water and other resources.

As food and beverage producers balance rising operational costs, stricter sustainability targets and increasing production complexity, maximizing the performance of production assets has become a strategic priority. Drawing on deep technical expertise and data-driven insights, Tetra Pak supports customers in strengthening operational resilience, improving food safety and optimize resource use.

"Achieving the KT Excellence Award for Service Operations for five consecutive years is an exceptional accomplishment," comments **Matthieu Coupeau, Senior Consultant at Kepner-Tregoe**. "Tetra Pak stands out through its ability to consistently translate operational excellence, technical expertise and digital innovation into measurable value for customers. This sustained recognition reflects a strong culture of continuous improvement and long-term customer commitment."

Fabio Raffone, Vice President, Business Sector Labour, Tetra Pak Services, says: “This recognition reflects the commitment of our people who work every day to solve complex challenges and create value for our customers. By combining our digital technologies and expert support, we help food and beverage producers strengthen performance, reduce disruption and build more resilient operations for the future.”

The Kepner-Tregoe Excellence Awards celebrate organizations that achieve measurable business results through structured problem solving, decision making and operational excellence.

ABOUT KEPNER-TREGOE

Kepner-Tregoe is a global organization dedicated to helping people and organizations solve problems, make better decisions, and manage risk through clear, rational thinking. For more than six decades, Kepner-Tregoe has partnered with leaders and teams to build lasting capability, confidence, and performance. With a proven approach and extensive expertise, Kepner-Tregoe is a trusted partner to Fortune 100 companies worldwide.

KT is headquartered in Princeton (USA), has locations in several European countries, Southeast Asia, Japan and China and works with companies in over 60 countries.

Website: <https://kepner-tregoe.com/>

LinkedIn: <https://www.linkedin.com/company/kepnertregoe>

YouTube: <https://www.youtube.com/user/KepnerTregoe>

ABOUT THE KEPNER-TREGOE EXCELLENCE AWARDS

The Kepner-Tregoe Excellence Awards recognize organizations and leaders worldwide who achieve exceptional business results through the application of structured problem solving, decision making and operational excellence methodologies. Award recipients represent leading organizations across manufacturing, healthcare, technology, energy and consumer industries.

Find out more about the KT Excellence Awards here: <https://kepner-tregoe.com/about/awards/>

ABOUT TETRA PAK

We're here to make food safe and available. It's why we provide advanced food production systems. In collaboration with our customers and suppliers, driven by more than 24,000 dedicated employees worldwide, we protect food sustainably every day for hundreds of millions of people in more than 160 countries. Because we're here to fulfil a purpose:

We commit to making food safe and available, everywhere, and we promise to protect what's good: food, people and the planet.

More information about Tetra Pak is available at tetrapak.com.



Caption: Christoph Goldenstern, Regional Managing Director KT Europe, presents the Kepner-Tregoe Excellence Award in the Utilization of KT Process in Service Operations to Andrea Nicoli, Director, Customer Technical Care Europe, Tetra Pak Services, on behalf of the Tetra Pak team.

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