KT Process Facilitator

KT

Reach the next level as a KT professional. Skill yourself in leading groups using KT's rational thinking tools and further deepen your process knowledge.

BENEFITS

Achieving tangible results through a structured approach of facilitation.

Accelerates and improves the implementation of KT processes in the organisation.

Reach the next level in dealing with business issues.

Builds on the basis of ATS/PSDM/Resolve.

The KT Process Facilitator Workshop develops experts for the leadership of both everyday operational meetings and crisis management. Whether in a project meeting, shift-handover, troubleshooting session or decision making body, whenever a team or group of people need to perform, facilitator skills prove themselves invaluable.

OBJECTIVES

The focus of the workshop is in three development areas:

MASTER THE PROCESS: Develop indepth knowledge of KT processes, understand the enormous possibilities and be proficient in application. Learn the process of facilitation: prepare, run and deliver follow-up to a facilitated session.

LEAD THE GROUP: Learn to manage group dynamics, deal with resistance, learn techniques for intervention, ask the right questions, stimulate creative thinking and guide a group to achieving results.

BE SELF AWARE: Develop yourself as a facilitator, become aware of your own style and learn to adapt it to the needs of the group.

WHO SHOULD ATTEND

This intensive five-day workshop has been developed for people with leadership qualities and KT Process basic understanding, who — because of their role in the organisation — already act as a facilitator or lead a team, typically:

Department managers, project leaders, supervisors, process engineers, escalation managers, service and support professionals.

MASTER THE PROCESS

KT PROCESS FACILITATOR

LEAD THE GROUP | BE SELF AWARE

FACILITATOR CERTIFICATION

After the workshop candidates need to demonstrate their skills to become a certified facilitator.

DAY ONE	DAY TWO	DAY THREE	DAY FOUR	DAY FIVE
KT Process Mastery	KT Process Mastery	KT Process Mastery	KT Process Mastery	KT Process Mastery
FACILITATE Prepare	FACILITATE Facilitate	FACILITATE Facilitate	FACILITATE Lead the Group	FACILITATE Follow Up

PREREQUISITES:
Successfully completed a basic PSDM, ATS or Resolve workshop.