

# PROBLEM SOLVING & DECISION MAKING

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[www.kepner-tregoe.com](http://www.kepner-tregoe.com)



 LiveOnline

Kepner-Tregoe LiveOnline provides individuals and with teams an efficient way to learn KT's Clear Thinking processes from wherever they are—with no travel required. Led by an experienced instructor, KT LiveOnline utilizes a web meeting platform to provide you with access to the specific problem solving and decision making skills you want to develop. With its flexible format, you can choose to learn the specific KT Problem Solving & Decision Making (PSDM) skills you need, or go through full KT Training – from wherever you are.



## Key Benefits

With no travel expenses or time away from work, Kepner-Tregoe LiveOnline is an efficient way to learn the core problem solving and decision making processes needed for effective issue resolution.

KT LiveOnline delivers targeted learning, which is ideal for those seeking to learn one aspect of the Problem Solving and Decision Making training suite - or group them together.

Led by an experienced instructor, includes the course 30 minutes of live one-on-one coaching post workshop. KT LiveOnline connects you with the most effective learning strategies.

Deepen critical thinking skills using the same proven approach that's successfully helped individual learners and organizations build capability for over 60 years.



## You will learn to...

Conduct root cause analysis (RCA) on complex problems.

Make tough decisions aligned with operational priorities.

Identify and plan for the resolution of high-priority issues.

Understand and proactively manage risks and opportunities.

Ask the right questions to find hidden insight.

**Audience:** Employees at all levels who are required to perform troubleshooting, root cause analysis (RCA) and conduct problem solving will benefit from this workshop. Well suited for engineering, quality, operations, manufacturing, IT, customer service and maintenance.

## View Course Schedule

Americas | Europe | Asia-Pacific | Japan