

# KT FRONTLINE

[www.kepner-tregoe.com](http://www.kepner-tregoe.com)



## Digital Transformation is the new reality

Most companies base their approach to troubleshooting on knowledge and historical experience. Increased complexity of products and services and faster innovation cycles, make knowledge and experience less valuable.

The speed of technical development is accelerating. We do not have years or even months to learn systems anymore. KT Frontline is the answer for operators and engineers who need to solve problems - fast.

In this state-of-the-art experiential learning program (or workshop) you will learn:

- *Five key steps to systematic troubleshooting;*
- *Importance of documentation, collaboration, and communication in troubleshooting;*
- *Techniques for excellent performance in teamwork, shift changes, and documentation*

This one day program can be deployed to a handful or to hundreds of people in just a few weeks..

## What makes Problem Solving Simulation unique?



**Gamification** – operators and engineers learn 10 times more and 100 times faster when it feels like a game where they can practice and win.

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**Airline pilots do not learn to fly airplanes by reading books – they practice in simulators**

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**Learning by doing** – troubleshooting just like it happens on the job



**Not theory based** – the opposite of classroom training, This is realistic simulation.



**Detailed and instant feedback for the team** – every round improves performance.



**Immediate Application** – new skills are applied immediately after training.

Learn more about Simulation Training

Americas | Europe | Asia-Pacific | Japan